



# SIP Trunking

Grow your SIP services with seamless end-to-end SIP Trunking services

## Overview

Epsilon's SIP Trunking gives you efficiency, scalability and the connectivity you need to expand into new markets. Through our SIP Trunk, you have on-demand access to local and regional Service Providers to serve increasing demand for SIP from your customers as a PSTN replacement service.

With a single contract from Epsilon, you can provide trusted SIP services globally. When you choose Epsilon, you can rely on us to manage all the technical and commercial relationships so you don't have to.

We provide you with seamless global SIP interconnections that build the foundation for your growth into new markets.

## Features

- Centralised & Mediated Billing Information
- Local Call Handling
- Global End-to-End Service Level Agreements
- Single Relationship with Epsilon
- Fast Track Access to SIP Trunk Providers
- A Hub & Spoke Service Connection Architecture
- Supports Multiple Service Layers



INFINY  
BY EPSILON

Infiny by Epsilon, our on-demand connectivity platform, gives you direct access to manage voice services using our SIP Trunking services anywhere, anytime. It enables you to provide new service globally and adapt to changing demands.

- Service available with pricing to order for delivery within seconds
- On demand visibility of number inventory
- API available to support integration with your services and management tools

## Benefits



### Expand Customer Reach

Our existing global footprint and access to SIP Trunk enable you to expand your reach and grow in new markets



### Deliver Greater Efficiency

We make it simple and easy for you to leverage on-demand access to local and regional Service Providers to efficiently deploy services outside your local market



### Capture New Revenue

Our existing infrastructure is ready to serve your business needs. We enable you to capture new revenue streams and quickly go-to-market with our SIP services



### Seamless Quality and Experience

Our Intelligent Networking technology guarantees maximum country-to-country QoS and QoE to give you seamless SIP interconnections



### Accelerate Business Growth

We enable you to find new partners around the globe and roll out international networks



### A Competitive Edge

We give you all the tools you need to compete for larger global contracts outside your geographical reach

"SIP trunking enables us to connect together local and regional Service Providers from all around the world to provide a seamless service experience enabling our customers to address new ways of working and capture new and sustainable revenue streams. As the global market and adoption of SIP grows, we are there to provide the agile and scalable connectivity it needs, every step of the way."

### James Knowles

Director, Voice Business Unit  
Epsilon

## Why Choose Us?

### Extensive International Network

We have global relationships with carriers and Service Providers in over 170 countries

### A Flexible Approach

Our 'pay-as-you-go' model gives you the flexibility to grow at your own pace and scale up or down services to meet new demands

### Single & Reliable Partner

Through a single relationship with us, you can quickly and efficiently deploy SIP services and reduce the time and resources you need to enter new markets around the globe

### An OPEX-driven Model

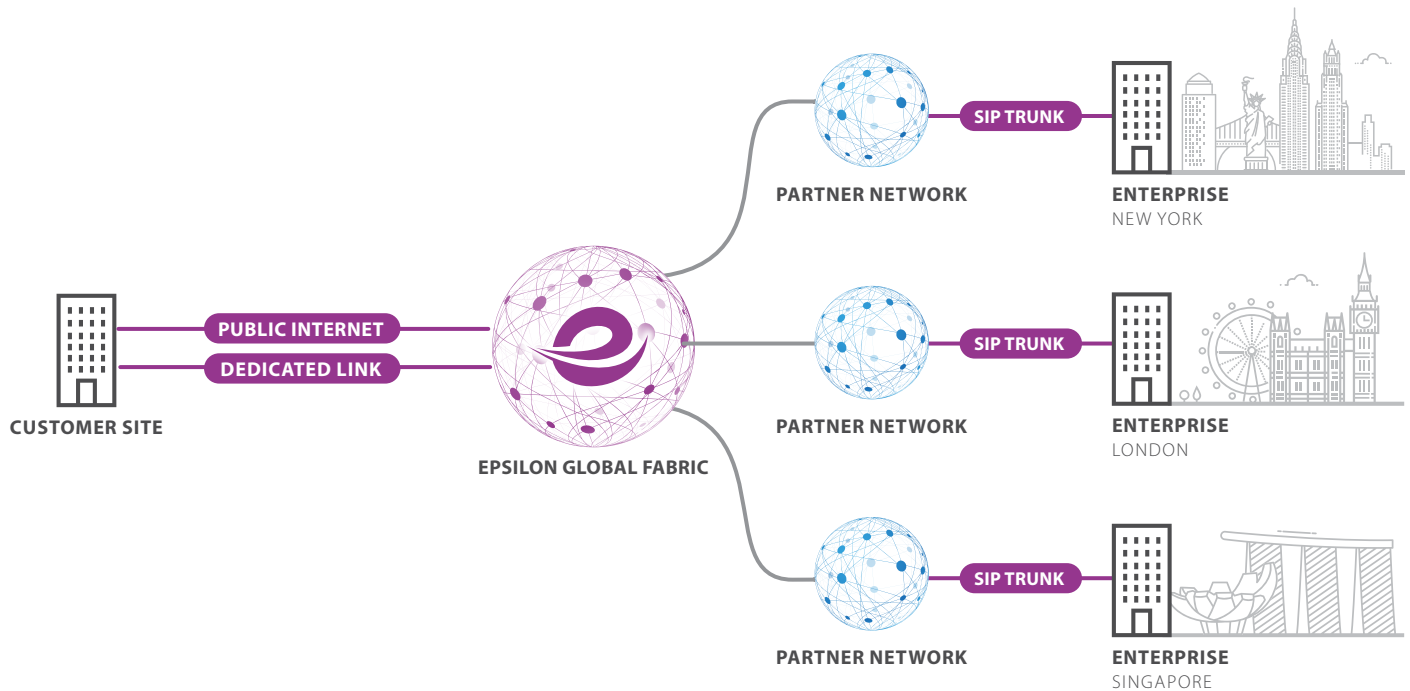
We enable you to connect globally and rapidly add new SIP services with little or no CAPEX investment

### Deliver Complete Solutions

We enable you to combine data centre infrastructure, global connectivity and Voice services to meet the needs of your customers

### An Expert Partner

We can help you expand globally and enter new markets by leveraging over a decade of experience in networking



## TECHNICAL SPECIFICATIONS

<b>SIP Features</b>	<ul style="list-style-type: none"> <li>• Interconnect B2B User Agent Call Model (NAT, Topology Hiding, Security)</li> <li>• RFC 3264 SIP Offer/Answer</li> <li>• RFC 3261 SIP Messages and Header</li> <li>• Support (Interconnect Feature set)</li> <li>• Call Admission Control (call rate, call limit, BW) at system and customer level</li> <li>• Codec Negotiation</li> <li>• Media Control (Relay, By-Pass)</li> <li>• PRACK, Forking, Session Refresh Procedure Support</li> <li>• SIP OPTIONS Ping</li> <li>• Reason Header Support (Release cause)</li> <li>• FQDN Resolution for Remote IP Peer (Local)</li> <li>• Load Balancing and CAC policies across customer remote endpoints</li> <li>• Lawful intercept</li> <li>• Inbound</li> <li>• Outbound</li> </ul>
<b>Media &amp; Security Handling</b>	<ul style="list-style-type: none"> <li>• RTP/RTCP Media Relay</li> <li>• Media NAT (address and port translation, topology hiding)</li> <li>• DoS/DDOS attack blocking at H/W</li> <li>• Access Control List</li> <li>• Media BW CAC at Customer, System, Port Level</li> <li>• Multiple IP Address Support</li> </ul>

<b>Billing Module</b>	<ul style="list-style-type: none"> <li>• SDRs (Session Detailed Records)</li> <li>• Mediation</li> <li>• Billing and Rating</li> <li>• Invoicing</li> </ul>
<b>Customer Service Portal</b>	<ul style="list-style-type: none"> <li>• Maintenance Operations</li> <li>• Role Based Access Control for shared access/partitioning</li> <li>• Graphical User Interface for Configuration</li> <li>• Dashboard View</li> <li>• Customer level reporting</li> </ul>

## Contact Us

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